



## LIMITED 24 MONTH WARRANTY STATEMENT

DOMESTIC POWER guarantees that our products will be free from defects in materials and workmanship at the time of shipment and will perform in accordance with published specifications under normal operating conditions for the duration of this limited warranty. This warranty agreement is applicable under the following terms and conditions:

### 1. Warranty Period

This limited repair warranty extends for a period of twenty-four (24) months from the date of shipment for all products sold by DOMESTIC POWER and/or its authorized suppliers, contractors, and subcontractors.

### 2. Remedy

DOMESTIC POWER's sole obligation under this warranty is confined to either repairing or replacing defective goods, at DOMESTIC POWER's sole discretion. The customer's exclusive remedy under this warranty is limited to repair or replacement. All costs associated with transportation, duties, tariffs, and customs are the sole responsibility of the customer.

### 3. Eligibility

This warranty is intended solely for the benefit of the original purchaser and shall not obligate or be construed to obligate DOMESTIC POWER to any individual or organization other than the original purchasing customer.

### 4. Return Procedure

The customer is required to notify DOMESTIC POWER immediately upon discovering a defect by submitting a DOMESTIC POWER RETURN MATERIAL AUTHORIZATION (RMA) form. Upon receipt of a valid RMA number, the customer shall return the defective equipment to DOMESTIC POWER for repair or replacement. Returned items must be received within thirty (30) calendar days of RMA issuance. Failure to return the product within this timeframe may void the RMA and result in denial of warranty service.

### 5. Shipping of Repaired Items

Upon completion of repairs, DOMESTIC POWER USA shall return the repaired equipment to the customer using standard ground shipping at DOMESTIC POWER's expense. Expedited shipping services are available upon request and will be billed to the customer.

### 6. Exclusions

The customer shall forfeit coverage or benefits under this limited warranty if any of the following conditions apply:

- a) The product has been subjected to misuse, neglect, accidents, exposure to environmental conditions outside of the product's specified operational limits, improper handling or transportation, improper installation or maintenance, or has been altered or repaired by any party other than DOMESTIC POWER USA or its authorized representatives. All tamper seals must remain intact, not broken, missing, or damaged.
- b) The product has sustained damage from external causes such as collisions with objects, exposure to adverse weather conditions, force majeure events, battery leakage, or improper use of an electrical source.
- c) The product serial number plate has been removed, defaced, or altered.
- d) The product has been subjected to theft, damage resulting from negligence, or vandalism.
- e) The software has suffered damage due to computer or internet viruses, including but not limited to bugs, worms, Trojan Horses, cancelbots, or damage caused by connection to non-recommended products by DOMESTIC POWER USA.
- f) The product has been operated beyond its rated capacity, outside of the product specifications, used or applied improperly or negligently, or combined with parts not manufactured or recommended by DOMESTIC POWER USA.



g) The warranty does not extend to products damaged in transit (claims must be handled by the consignee unless otherwise indicated).

h) Third-party products are covered under the manufacturer's pass-through warranty.

#### 7. Disclaimer of Other Warranties

Except as expressly provided in this warranty, DOMESTIC POWER disclaims all other warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose.

#### 8. Limitation of Liability

In no event shall DOMESTIC POWER be liable for any incidental, consequential, indirect, special, or punitive damages, including but not limited to loss of use, loss of revenue, loss of profits, or loss of data, arising out of or in connection with this warranty or the use or performance of the product, even if advised of the possibility of such damages.

#### 9. Governing Law

This limited warranty shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles.