

Subject: Update Regarding 12HX300 manufacturing location

This letter is to inform you of an upcoming change in the sourcing of our 12HX300 product. To ensure continued availability and enhance our supply chain efficiency, we will be transitioning to a new manufacturing facility for this product which will be assigned the following SKU# 12HX300R-FR. We want to assure you that this change has been meticulously planned and executed with your needs in mind. This transition will begin August 15th, 2025, as we migrate production to the new facility and process our current inventory.

Although there are some minor physical differences, this newly sourced 12HX300R will be a direct replacement for the current product and will seamlessly integrate into new and existing cabinets that are commonly sourced from C&C Power. This new battery will meet all performance specifications of the currently produced product, and you can expect the same high quality that you've come to rely on from EnerSys. EnerSys will continue to maintain the capability to produce the existing product (12HX300) in small batches to address any warranty claims and any spot replacement that may arise.

We are confident this transition will be smooth and beneficial, allowing us to improve lead times while maintaining the excellent service and product reliability you expect from us. If you have any questions or concerns regarding this update, please don't hesitate to contact your account representative or our customer support team.

For more information or questions please contact Creighton Brown – creighton.brown@enersys.com